Work@Home Pulse Survey 2020
Response Distribution Report
Prepared for: Sample Company

Best Companies Group

		OVERALL	CURRENT WORK SITUATION				JOB ROLE			PREVIOUS WORK FROM HOME EXPERIENCE					PURCHASED NEW/ UPGRADED EQUIPMENT				
		% of Respondents	Working from home, no change in income	Working from home, reduced income	Still going to a physical work location, no change in income	Still going to a physical work location, reduced income	Executive Leadership	Manager or Supervisor	Staff	I have always worked from home	A few days a week	A few days a month	A few days a year	I have never worked from home	Yes, and my organization has/will reimburse me	Yes, and my organization will not reimburse me	Yes, but I am not sure whether my organization will reimburse me	No, I already had all the equipment I needed	No, my organization provided me with all the equipment I needed
	Total number of respondents:	225	100	116	5	4	9	81	135	45	47	40	45	39	46	37	40	48	45
COMMUNICATIONS AND CONFIDENCE																			
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
My organization responded to the Coronavirus (COVID-19) outbreak in a timely manner	Disagree Strongly	0%	0%	1%	0%	x	0%	0%	1%	2%	0%	0%	0%	0%	0%	3%	0%	0%	0%
	Disagree Somewhat	4%	3%	4%	0%	x	0%	2%	4%	9%	0%	0%	4%	5%	7%	8%	0%	2%	2%
	Neutral	7%	3%	8%	60%	x	11%	2%	9%	7%	0%	8%	9%	5%	0%	0%	13%	8%	7%
	Agree Somewhat	26%	27%	23%	20%	x	33%	27%	25%	18%	15%	40%	29%	26%	22%	27%	23%	35%	18%
	Agree Strongly	63%	67%	64%	20%	x	56%	68%	61%	64%	85%	53%	58%	64%	72%	62%	65%	54%	73%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
My organization responded to the Coronavirus (COVID-19) outbreak in a way that demonstrates care for its employees' well-being	Disagree Strongly	2%	3%	2%	0%	x	0%	0%	4%	4%	4%	0%	0%	3%	2%	3%	3%	2%	2%
	Disagree Somewhat	1%	1%	0%	20%	x	0%	0%	1%	0%	0%	0%	2%	0%	2%	0%	0%	0%	0%
	Neutral	4%	2%	4%	20%	x	11%	4%	4%	7%	0%	3%	4%	3%	7%	3%	3%	2%	2%
	Agree Somewhat	15%	12%	17%	0%	x	11%	17%	13%	22%	4%	18%	13%	18%	9%	16%	23%	21%	7%
	Agree Strongly	78%	82%	76%	60%	x	78%	79%	77%	67%	91%	78%	80%	77%	80%	78%	73%	73%	89%
	Prefer not to answer	0%	0%	1%	0%	x	0%	0%	1%	0%	0%	3%	0%	0%	0%	0%	0%	2%	0%
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
I can trust what my organization tells me about the impact the Coronavirus (COVID-19) is having on our business	Disagree Strongly	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Disagree Somewhat	0%	0%	1%	0%	x	0%	0%	1%	2%	0%	0%	0%	0%	0%	3%	0%	0%	0%
	Neutral	2%	3%	1%	0%	x	11%	1%	2%	4%	0%	3%	0%	3%	2%	3%	3%	0%	2%
	Agree Somewhat	15%	11%	16%	60%	x	0%	15%	16%	13%	6%	20%	16%	15%	9%	22%	15%	17%	9%
	Agree Strongly	82%	86%	82%	40%	x	89%	84%	81%	80%	94%	78%	84%	82%	89%	73%	83%	83%	89%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
I believe my job is secure	Disagree Strongly	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Disagree Somewhat	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Neutral	2%	2%	3%	0%	x	11%	1%	2%	7%	0%	0%	0%	5%	2%	3%	5%	0%	2%
	Agree Somewhat	19%	13%	22%	60%	x	11%	19%	20%	18%	13%	23%	22%	15%	22%	24%	10%	15%	20%
	Agree Strongly	79%	85%	75%	40%	x	78%	80%	78%	76%	87%	78%	78%	79%	76%	73%	85%	85%	78%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
WORK ENVIRONMENT																			
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
I am able to perform my job working from home as well as if I were in the office	Disagree Strongly	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Disagree Somewhat	1%	1%	2%	0%	x	0%	1%	2%	0%	0%	8%	0%	0%	4%	0%	3%	0%	0%
	Neutral	4%	4%	3%	0%	x	0%	2%	5%	4%	0%	0%	7%	8%	2%	3%	5%	4%	4%
	Agree Somewhat	16%	16%	16%	0%	x	33%	12%	17%	29%	13%	15%	9%	15%	11%	19%	20%	21%	11%
	Agree Strongly	78%	79%	77%	0%	x	56%	83%	76%	64%	87%	78%	84%	74%	80%	78%	73%	73%	84%
	Prefer not to answer	1%	0%	2%	0%	x	11%	1%	0%	2%	0%	0%	0%	3%	2%	0%	0%	2%	0%
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
I have the technology necessary to do my job working from home	Disagree Strongly	1%	1%	1%	0%	x	0%	0%	2%	2%	0%	0%	0%	3%	0%	3%	0%	0%	2%
	Disagree Somewhat	2%	1%	3%	0%	x	0%	2%	2%	2%	2%	3%	2%	0%	7%	0%	0%	2%	0%
	Neutral	2%	2%	3%	0%	x	0%	1%	3%	2%	0%	5%	2%	3%	4%	3%	3%	2%	0%
	Agree Somewhat	12%	11%	12%	0%	x	11%	12%	11%	11%	9%	18%	11%	10%	2%	8%	25%	17%	7%
	Agree Strongly	83%	85%	82%	0%	x	89%	84%	83%	82%	89%	75%	84%	85%	87%	86%	73%	79%	91%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	[illegible]	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
I am able to do my job while working from home with minimal distractions	Disagree Strongly	0%	0%	0%	0%	x	[illegible]	0%	[illegible]	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Disagree Somewhat	1%	2%	1%	0%	[illegible]	[illegible]	0%	[illegible]	0%	2%	0%	2%	3%	0%	0%	3%	2%	2%
	Neutral	3%	1%	4%	[illegible]	[illegible]	[illegible]	2%	[illegible]	[illegible]	0%	5%	0%	3%	4%	3%	5%	2%	0%
	Agree Somewhat	10%	9%	[illegible]	[illegible]	x	[illegible]	12%	[illegible]	[illegible]	4%	15%	9%	10%	9%	11%	8%	10%	11%
	Agree Strongly	86%	88%	[illegible]	[illegible]	[illegible]	89%	[illegible]	[illegible]	82%	94%	80%	89%	85%	87%	86%	85%	85%	87%
	Prefer not to answer	[illegible]	0%	[illegible]	0%	x	0%	[illegible]	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	[illegible]	[illegible]	[illegible]	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
I feel connected to my colleagues even while working from home	Disagree Strongly	1%	[illegible]	[illegible]	[illegible]	[illegible]	0%	0%	2%	0%	2%	0%	2%	0%	0%	3%	3%	0%	0%
	Disagree Somewhat	3%	[illegible]	[illegible]	[illegible]	x	0%	1%	5%	4%	0%	5%	4%	3%	4%	3%	5%	2%	2%
	Neutral	[illegible]	3%	[illegible]	0%	x	0%	9%	6%	4%	6%	10%	4%	8%	11%	8%	8%	6%	0%
	Agree Somewhat	[illegible]	17%	18%	0%	x	44%	15%	17%	24%	9%	20%	7%	31%	11%	14%	23%	21%	20%
	Agree Strongly	[illegible]	75%	69%	0%	x	56%	75%	71%	67%	83%	65%	82%	59%	74%	73%	63%	71%	78%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
My organization understands the additional flexibility I now need to manage personal responsibilities	Disagree Strongly	1%	0%	1%	20%	x	0%	1%	1%	0%	0%	0%	0%	3%	0%	0%	0%	0%	2%
	Disagree Somewhat	7%	4%	8%	0%	x	0%	10%	5%	9%	0%	10%	7%	5%	9%	11%	5%	4%	2%
	Neutral	10%	6%	12%	20%	x	0%	6%	13%	7%	6%	15%	9%	10%	2%	14%	15%	8%	9%
	Agree Somewhat	22%	21%	22%	40%	x	22%	25%	21%	24%	23%	18%	22%	21%	17%	27%	13%	31%	20%
	Agree Strongly	60%	69%	57%	20%	x	78%	58%	61%	60%	70%	58%	62%	62%	72%	49%	68%	56%	67%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
I would like to work from home permanently	Disagree Strongly	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Disagree Somewhat	1%	2%	0%	0%	x	0%	0%	2%	0%	0%	3%	2%	0%	2%	0%	3%	0%	0%
	Neutral	3%	1%	4%	0%	x	0%	2%	3%	4%	0%	3%	2%	5%	2%	3%	0%	2%	7%
	Agree Somewhat	13%	11%	16%	0%	x	0%	15%	13%	11%	13%	15%	16%	13%	15%	14%	15%	13%	11%
	Agree Strongly	83%	86%	80%	0%	x	100%	83%	82%	84%	87%	80%	80%	82%	80%	84%	83%	85%	82%
	Prefer not to answer	0%	0%	0%	0%	x	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DEMOGRAPHICS																			
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
What is your current work situation?	Working from home, no change in income	44%	100%	0%	0%	x	67%	48%	41%	42%	47%	43%	49%	51%	43%	41%	50%	50%	47%
	Working from home, reduced income	52%	0%	100%	0%	x	33%	52%	53%	58%	53%	58%	51%	49%	57%	59%	50%	50%	53%
	Still going to a physical work location, no change in income	2%	0%	0%	100%	x	0%	0%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Still going to a physical work location, reduced income	2%	0%	0%	0%	x	0%	0%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Question Total	225	44%	52%	2%	x	4%	36%	60%	20%	21%	18%	20%	17%	20%	16%	18%	21%	20%
Which of the following best describes your role?	Executive Leadership	4%	6%	3%	0%	x	100%	0%	0%	4%	4%	0%	2%	10%	4%	3%	3%	6%	4%
	Manager or Supervisor	36%	39%	36%	0%	x	0%	100%	0%	44%	40%	40%	33%	28%	48%	32%	33%	35%	38%
	Staff	60%	55%	61%	100%	x	0%	0%	100%	51%	55%	60%	64%	62%	48%	65%	65%	58%	58%
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
Which of the following best describes your experience working from home **prior to any social distancing directives** (e.g. such as those now being enforced for the Coronavirus (COVID-19))?	I have always worked from home	21%	19%	22%	0%	x	22%	25%	18%	100%	0%	0%	0%	0%	11%	27%	25%	19%	24%
	A few days a week	22%	22%	22%	0%	x	22%	23%	21%	0%	100%	0%	0%	0%	26%	8%	28%	25%	20%
	A few days a month	19%	17%	20%	0%	x	0%	20%	19%	0%	0%	100%	0%	0%	15%	27%	23%	15%	16%
	A few days a year	21%	22%	20%	0%	x	11%	19%	23%	0%	0%	0%	100%	0%	28%	16%	10%	25%	22%
	I have never worked from home	18%	20%	16%	0%	x	44%	14%	19%	0%	0%	0%	0%	100%	20%	22%	15%	17%	18%
	Question Total	216	46%	54%	0%	x	4%	38%	58%	21%	22%	19%	21%	18%	21%	17%	19%	22%	21%
Have you had to purchase new or upgraded equipment in order to work from home?	Yes, and my organization has/will reimburse me	21%	20%	22%	0%	x	22%	27%	17%	11%	26%	18%	29%	23%	100%	0%	0%	0%	0%
	Yes, and my organization will not reimburse me	17%	15%	19%	0%	x	11%	15%	19%	22%	6%	25%	13%	21%	0%	100%	0%	0%	0%
	Yes, but I am not sure whether my organization will reimburse me	19%	20%	17%	0%	x	11%	16%	21%	22%	23%	23%	9%	15%	0%	0%	100%	0%	0%
	No, I already had all the equipment I needed	22%	24%	21%	0%	x	33%	21%	22%	20%	26%	18%	27%	21%	0%	0%	0%	100%	0%
	No, my organization provided me with all the equipment I needed	21%	21%	21%	0%	x	22%	21%	21%	24%	19%	18%	22%	21%	0%	0%	0%	0%	100%

x - For confidentiality reasons, demographic categories with less than 5 responses are not included

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